



DELTA
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CHARTER



All about **DELTA WORLD CHARTER**

Founded in 2014 and headquartered in Dubai, Delta World Charter is an aviation brokerage company that provides tailored solutions for charter of Private Jets, Commercial Airliners and Freighters, globally.

In 2016, the company expanded its wings and opened their first overseas office in Moscow. Delta World Charter have worked in many of the most demanding and secure environments in the world. Our team have over 95 years of combined aviation expertise to draw upon. The accumulated

knowledge of an organization that has set new standards of excellence in aviation. Today, Delta World Charter offers a full range of solutions to meet and exceed the demand of the world's most eminent travelers. DWC now has offices in Dubai, Moscow, New York, and Cape Town.



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Why Choose Us?

- Global access to over 60,000 aircraft worldwide
- Offices in Dubai, Moscow, New York, and Cape Town
- We speak 15 languages
- Over 95 years of combined industry expertise
- Dedicated account manager for every customer - Available 24/7/365
- State-of-the-art technology to find available aircraft within 30 minutes
- Hundreds of satisfied customers





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Our Services

Private jet charter

- Private Jets
- Business Jets
- Air Ambulance
- Helicopter Charter

Group charter

- Commercial Charter
- Pilgrimages
- Evacuations
- Sports Charter

Aircraft Management

Air Cargo Charter

- Heavy and Outsized
- Humanitarian Aid and Relief
- Oil and Gas
- Dangerous Goods
- Special Cargo
- Military Logistics
- Animal Transport
- Perishables
- Pharma
- Automotive





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Private Jet Charter





case study:

Working around tight schedules



Private Jets

Background: A multinational company approached us with an itinerary of multiple cities for their business expansion that would require an on-demand charter schedule.

Solution: After extensive planning, evaluation, and cost analysis, DWC secured the most efficient and economical solution for the client. A Lineage 1000 aircraft was offered, along with a contract, based on hourly utilization. The project ran for two and a half months; completed 214 hours in the air; flown 148,720 kms distance; 41 arrivals in 29 unique airports, covering 22 countries. The aircraft crossed over the Atlantic Ocean 4 times and the Indian Ocean 5 times. During this period DWC managed the aircraft and successfully achieved the longest flight ever for a Lineage 1000. The aircraft flew from Beijing China to Al Bateen Executive airport in a record time of 10 hours and 4 minutes.



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Business Jets

Background: One of our top clients require regular crew rotation with an on-demand charter schedule.

Solution: Our charter manager arranged a standby aircraft that could take off within 3 hours of the request, which allows efficient, flexible, safe, secure, and cost-effective access to destinations across the country and around the world. Because employees can meet, plan and work with each other aboard business aircraft, productivity en route is greatly enhanced.



case study:

**Safe, secure,
and cost-effective**

Air Ambulance

Background: A tourist had a heart attack while on holiday in the UAE. The doctors at the local hospital advised that the patient needed to undergo heart surgery. The family decided to fly the patient back to the UK to carry out the procedure.

Solution: Upon receiving the request for an air ambulance, it was vital that we knew where to get the right aircraft with life support equipment and a medical team to look after the patient during the flight. Our team arranged an aircraft and a medical team to receive the patient from the hospital within 3 hours of the request; arranged necessary permits for the ambulance to take the patient from the hospital direct to the aircraft, and kept the family back in the UK informed with live updates of the flight and situation. Whilst airborne, our team arranged an ambulance in the UK to convey the patient direct from aircraft to hospital. The surgery was successful and our client has recovered.



case study:

**When Time is
of the Essence**



case study:
**Creating Memorable
Experiences**



Helicopter Charter

Background: Our client wished to surprise his girlfriend with a helicopter proposal on her birthday.

Solution: When the client approached us with the idea, our charter specialists worked with the ground handlers to plan the surprise. Our team helped him execute the proposal in the most unconventional way. The flight proceeded without a hitch, the mood was set, and time to land. The celebrant thought they were taking pictures as a souvenir. Little did she know that there was more to celebrate than her birthday. Our client went down on one knee with a beautiful custom design engagement ring and asked, "will you marry me?" She said "Yes!" This was one of our memorable helicopter flights.



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Group Charter





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Commercial Aircraft Charter

Background: A large financial organization needed to transport 300 passengers to 3 countries over a period of 4 days.

Solution: Multi-leg trips require a lot of planning and coordination, from beginning to end. When the DWC team received the request, they worked tirelessly for days, coordinating with multiple ground handlers for securing slots and permits to en-

sure the flight ran smoothly. An Airbus A330 was the perfect choice for groups of this size. DWC staff were on call 24/7 during the whole 4-day period. With specialized and bespoke catering, the flight was a huge success. Our client was so impressed that our team could organize the charter flights in such short time.



case study:

**Incentive Tour with
Multi-leg trip**



Pilgrimages

Background: A Royal family from UAE wanted to fly with a group of friends to perform Umrah over the weekend with a return flight after 2 days.

Solution: Our team knew securing permits and slots would be a challenge. This did not stop them from delivering an excellent solution. The request arrived Thursday afternoon, last working day of the week in the Middle East. Flying into Saudi Arabia requires planning and strict compliance with their regulations. We worked with the operator to secure the landing permits and slots. Once the permit was ready, the flight was scheduled, performed as planned and another happy client added to our list.



case study:

**Securing Landing
Permits and Slots**



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case study:
**Short notice
airlift**

Emergency Evacuations

Background: Our client wanted a quick solution for their teams that were based in red zone countries. They knew that the risks were high if an attack happened and therefore needed a contingency plan.

Solutions: DWC designed a contingency plan and offered an ERP (Emergency Response Plan) that would enable the team to evacuate within 12 hours if required. Open communication lines and expertise in such situations are vital in ensuring the safety and security of personnel. This solution was well received by the client to which they have signed an open-ended contract.



case study:

Custom Branded Aircraft and Bespoke Catering



Sports Charter

Background: A friendly football match was set in Pakistan, with a celebrity football player as special guest. Our client desired custom branded headrest covers with his company logo, who were sponsors for the event. We had only 1 day prior to their flight to deliver this request.

Solution: Our dedicated account manager pulled all the strings to produce the custom branded headrest covers in time for the flight. The passenger was none other than celebrity football player Ronaldinho. Coupled with bespoke catering, the flight proceeded smoothly exactly as scheduled. We received compliments from the client for being able to produce branding and bespoke catering fit for a king.



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Air Cargo Charter





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Heavy and Outsized

Background: An offshore oil rig was inoperable due to multiple problems. To resolve the situation, a vital equipment used particularly as a catalyst for primary reactors had to be transported to a location in a short time.

Solution: Our team coordinated the pickup of the reactors from the warehouse in Charles de Gaulle by sending 4 trucks and arranged permits to load them directly to the aircraft.

The Boeing 777 freighter was the perfect aircraft to deliver the equipment, with its ability to load the size and weight of the cargo. The team pre-arranged customs clearances and permits for express pick up on landing at the destination, including airside truck access for the consignee, which is a critical aspect for on-time delivery. The reactors reached their destination, saving significant costs for our client.



case study:
**Multimodal
Transport**



Humanitarian Aid and Relief



case study:

Saving Lives in Times of Calamities

Background: A natural disaster or political conflict can cause loss of life or damage to property. Typically, this incurs economic damage, the severity of which depends on the affected population's ability to recover and on available infrastructure. When such calamities strike, DWC works with various NGO's to aid the victims through delivering humanitarian aid at a day's notice. We received several projects to deliver humanitarian aid. Here is a description of what our team has typically done.

Solution: Upon receiving the request, our team has contacted our preferred partners for the availability of aircraft,

based on the distance and types of goods to be transported. All such projects were delivered within 48 hours of the request. In 2017, together with a United Nations mission, we delivered over 66 tons of high energy biscuits and medicines to the distressed shelters of Somalia using a B727-200 aircraft. In 2018, over 100 tons of aid relief were transported from Dubai to Angola on an IL76 aircraft that helped more than 11,000 people fleeing the Congo due to political conflict. That same year, DWC delivered over 300 metric tons of aid on 5 flights for HM Mohammed VI of Morocco to East Africa using an IL76 aircraft.



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Oil and Gas

Background: There are only a limited number of aircraft that can carry outsized equipment. So, when our client reached out to us with a requirement to move 3 x 8.6- meter-long drill bits, our charter specialist knew what aircraft to offer.

Solution: An IL-76 aircraft was the perfect solution for this mission. As soon as the offer was accepted by the client, our team started working on the permits required for the charter. The client was working to a very tight schedule and required the drill bits delivered to its destination within 48 hours. Our team worked tirelessly, coordinating with the ground handlers to secure the permits on time. The flight proceeded as scheduled.



case study:

**Time Critical
Solutions**



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case study:
**Dedicated
Transport
Solutions**

Dangerous Goods

Background: We were approached by our client with a requirement to move a Class 3 – DG flammable liquid from Germany to Australia.

Solutions: A Boeing 747 aircraft was provided to the client, following technical instructions for the safe transport of Dangerous Goods by Air. We have successfully delivered 60 tons of the flammable liquids.



case study:
**Customs
Clearance**



Special Cargo

Background: A famous Broadway musical was on a tour in the Middle East when their logistics team approached us with a mission. To deliver the stage and concert equipment to their next show. As soon as the final show wrapped up, we had 72 hours to deliver cargo to the next destination.

Solution: Our team started sourcing for an aircraft that could take in odd-sized stage equipment. A Boeing 777 aircraft was provided, carrying over 65 tons of equipment from the show. Our team monitored the movement of the equipment from the Convention Centre to the airport. It required strategic planning as there was no room for error or delay. Going well above and beyond the call of duty, our team arranged pre-customs clearance ahead of landing at the destination, which helped save a lot of time. The stage was set, and the show was as spectacular as everyone anticipated.



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Military Logistics

Background: Our client wanted to deliver an armored vehicle in time for the International Defence Exhibition and Conference (IDEX) in Abu Dhabi. It was crucial that the 26-ton vehicle arrive at the exhibition on time as it was to be showcased at the event. We had 72 hours to find a solution.

Solution: With our extensive network and expertise, our team

was able to find a suitable aircraft within a days' notice. With impeccable timing, and working within the stringent security controls on the apron, unloading the Boeing-747 charter plane went smoothly and DWC was able to transport the highly valued vehicle from the airport to the IDEX Convention Centre in Abu Dhabi with no delays.



case study:
**Specialised Freight
Services**



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Specialized Animal Transport

Background: Flying horses across the globe requires planning, plus a calm and comfortable environment for the animals.

Solution: independently air-conditioned zones to maintain the right temperature for the horses, which weigh anywhere between 450kg and 840kg. These horses are finely tuned equine athletes and are not only very valuable, but they must arrive in peak competition condition, just like their human counterparts.



case study:

Equestrian Sports



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case study:
**Safeguarding
freshness**

Perishable

Background: You no longer need to wait for your next trip home to get the food you love. In a global marketplace, food and other perishables travel across continents before landing on shelves, tables, and households.

Solutions: Freshness is crucial in ensuring that taste, smell, and texture are never compromised. We provide aircraft that offer solutions to keep fruits healthy, meats fresh and flowers blooming as they travel the world. With integrated cool chain, expert personnel and temperature-controlled storage, customers get guaranteed freshness that they can touch, taste, and feel.



Pharma

Background: Corona Virus Vaccine: 8000 Jumbo Jets needed to transport doses globally says IATA

Solution: Safely delivering COVID-19 vaccines will be the mission of the century for the global air cargo industry, hence careful advance planning is vital. And the time for that is now. Delta World Charter are working with our partners to ensure facilitation and cooperation across the logistics chain, security arrangements and border processes are ready for the mammoth and complex task ahead.





Pharma and Healthcare

Background: In May 2020, when vast majority of commercial aircraft were grounded, 5 million medical masks needed to be delivered to Germany for Healthcare Workers

Solution: Upon receiving the request, our charter team quickly scouted for first available aircraft that could deliver the cargo. The team secured and arranged a B777-200F aircraft through a partner cargo carrier and delivered the PPE and masks within 48 hours.



case study:
**Moving PPE from
China to Germany**



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Automotive



case study:
**Customs
Clearance**

Background: Our client tasked us with picking up his rare collection of classic cars from Europe

Solution: A B747 aircraft was arranged by our charter team to collect the 15 high-valued cars, which included a Lamborghini, McLaren, Rolls Royce, Koenigsegg and Ferrari just to name a few. The total value was worth over \$30M. Our charter specialist personally flew out to oversee the loading of each car and accompanied the flight to its destination.



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