



THE UK'S PREMIER FBO

Harrods AVIATION

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WORLD-CLASS AVIATION SERVICES IN THE UNITED KINGDOM

Harrods Aviation provides premium aviation services for business and private clients.

Our services focus on luxury passenger, crew and aircraft handling, and aircraft maintenance and engineering, while our sister company, Air Harrods, offers helicopter management, chartering and piloting.

In addition, we are fortunate to employ a team of experienced aviation specialists, whose expertise, professionalism and commitment to satisfying our clients' wishes are essential components of the Harrods Aviation service.





HISTORY

AN AMBITIOUS ACQUISITION

Harrods Holdings acquired Hunting Business Aviation in 1995 from the Hunting Group, which had been active in the aviation industry since the 1930s – both with its own fleet and as a provider of airport ground services. For Harrods Holdings the purchase was an opportunity to unite the Hunting Group's experience with Harrods' unique vision to create an aviation business that would match the world-renowned service of its Knightsbridge store.

THE MARK OF LUXURY

Before it was renamed in 2003, Harrods Aviation had been known as Metro Business Aviation. This change of name reflected a renewed commitment

to Harrods' exceptional standards and its intention to place itself among the select group of fixed base operators (FBOs) favoured by the global elite.

BUSINESS TAKES OFF

Since then, Harrods Aviation has enjoyed considerable success at its London Luton Airport and London Stansted Airport FBOs, and Farnborough engine shop. Demand for the London Luton facility in particular grew during the first decade of the 21st century, prompting the company to construct a second hangar and ramp in 2005, and to relocate the FBO to its current expanded site and ramp space in 2008.

SPREADING OUR WINGS UNDER NEW OWNERS

In May 2010 Harrods Aviation was sold to Qatar Holding as part of the general Harrods Group sale, and in May 2013 both airport facilities joined the Air Elite Network – a global body of exceptional FBOs.

ON COURSE FOR A BRIGHT FUTURE

Today, continuing to expand under its new ownership, Harrods Aviation is at the forefront of the British aviation industry.

Harrods Aviation has built on 60 years of aviation experience to develop a reputation for excellence and become one of Britain's leading providers of aircraft services.



EXECUTIVE FBOs

With exceptional facilities and scrupulous attention to detail, Harrods Aviation delivers a seamless travel experience for passengers and crew alike.

SPEED, COMFORT AND PRIVACY

Every aspect of the Harrods Aviation operation contributes to an executive travel experience for your passenger. Our service is totally bespoke, but this might include your client having a limousine waiting to take them to their final destination, taking the opportunity to write a last-minute email in our business lounge or relaxing pre-flight in one of our luxuriously appointed VIP lounges.

Harrods Aviation can also guarantee the utmost level of discretion, with the ability to arrange for passenger and baggage screening to take place within our facilities. Dependent on flight security restrictions, your client may even be able to go direct from the aircraft to the road via our independent access gate, without even stopping at our facilities – the epitome of exclusive travel.

EXPERTS ON THE GROUND

Meanwhile, your crew can enjoy the peace of mind that comes with knowing that a world-class team is in control on the ground. Harrods Aviation offers a full range of tarmac services – from cleaning

and water servicing to fuelling and maintenance. And because all of our equipment is our own, we can accept last-minute bookings that other FBOs would have to decline.

REFUELLED, REPAIRED AND READY FOR FLIGHT

With competitive fuel rates, our own bowzers and fully trained staff, Harrods Aviation has the unique ability to refuel your aircraft without recourse to any third parties. We also have skilled maintenance teams at both airport locations that can undertake all levels of work while your plane is grounded. Ramp parking and hangarage are also available.



Harrods Aviation gives you the assurance of an efficient and stress-free experience on the ground, leaving you free to focus on the job at hand – guiding the plane through the skies.



FACILITIES

LONDON LUTON

Both Harrods Aviation FBOs offer comprehensive facilities for arrivals and departures, including exclusive private and business lounges, state-of-the-art offices, and extensive ramp space. With a comprehensive suite of our own aircraft equipment, we can offer thorough cleaning and servicing – restoring your aircraft to immaculate condition for your next take off. In addition, we also have the facilities to undertake full aircraft maintenance at both locations, so you can make full use of your aircraft's time in London.

At just 30 miles from London and open 24 hours a day, our London Luton Airport FBO offers the fastest and most flexible route to central London.

LONDON STANSTED

Based at Stansted Airport's Business Centre, away from the bustle and congestion of the main terminal, our London Stansted Airport FBO is well placed for discreet arrivals and departures. While the facility's opening hours are 5.30am to 10.30pm daily, special arrangements can be made to accommodate arrivals and departures outside these hours.

AIR ELITE FLYBUYS

Harrods Aviation is a member of the Air Elite network. This group of FBOs combines the quality and reliability of world-class services with the expertise and regional knowledge of independent facilities. Air Elite FBOs also offer FlyBuys – a comprehensive rewards programme for flight departments, pilots, flight crews, and schedulers and dispatchers. Every time payment is made through AVCARD or World Fuel Services, members earn a premium multiple of FlyBuys.

*Our FBOs offer complete aircraft cleaning, servicing and maintenance facilities.
And with their close proximity to London and discreet ramp access,
there's no more efficient route to your destination.*



MAINTENANCE

There is no better time to undertake necessary maintenance than when your aircraft is already at one of our FBOs. Both our Luton and Stansted facilities are equipped to carry out work of all levels, ranging from compulsory inspections to dismantling your aircraft for major repairs. This means you can land, park your aircraft at our facility and count on us to have it flight-ready for your return trip.

MAINTENANCE CONTROL

Maintenance Control (Maintrol), the hub of our maintenance and engineering service, oversees the entire maintenance process, from booking your aircraft in for repairs, through to the engineering work itself and right up to the moment you take off with your aircraft in flawless condition.

Maintrol's function also encompasses the checking and auditing of all paperwork completed by our maintenance department.

QUALITY ASSURANCE

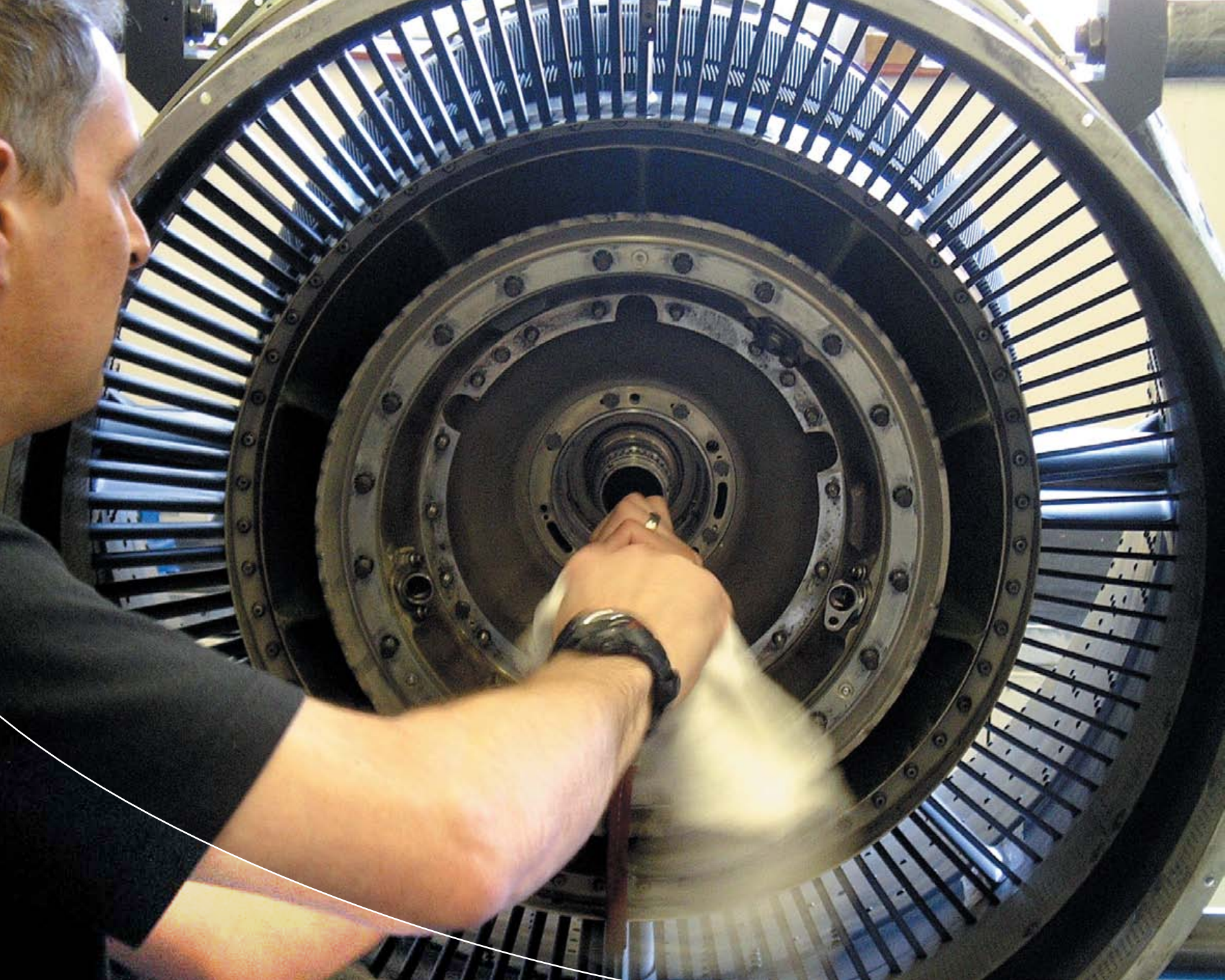
This department can take care of all issues relating to Certificates of Airworthiness, including renewals, and can support other regulatory authorities' requirements.

REGULATORY APPROVALS

- EASA Part M Sub Part G & I (UK.MG.0201)
- EASA Part 145 (UK.I45.00090)
- FAA FAR Part 145 (C15Y780M) FAA FAR Part 145
- Bermuda DCA (BDA/AMO/105)
- Cayman OTAR 145 (073-CAY-AMO-2010)
- TCCA (803-06)

CAPABILITIES

- Agusta A109E – base and line
- Agusta A109S – base and line
- Bombardier Challenger 300 – line
- Bombardier Challenger 600 series – base and line
- Bombardier Global Express – base and line
- Eurocopter EC155 – base and line
- Hawker Beechcraft Hawker 700, 750, 800, 850 and 900 – base and line
- Sikorsky S-76 series – base and line
- Sikorsky S-92 – base and line



THE ENGINE SHOP

Based near Farnborough Airport, Hampshire, Harrods Aviation's dedicated engine shop performs all levels of on- and off-wing engine work – from vibration surveys and borescope inspections to engine removals and full-scale repairs. Serving a global customer base, our team of expert engineers is responsible for the maintenance of more than 200 engines and auxiliary power units (APUs).

Recent investment has enhanced the engine shop's capabilities to include the TFE731 -20/-40/-50/-60 range of engines, enabling us to support a new generation of aircraft.

GLOBAL SUPPORT

In some cases it can be more practical – or even necessary – for us to travel to you to carry out repairs. Therefore, Harrods Aviation offers a global engine support service. Our knowledgeable engineers can be dispatched at short notice to almost anywhere in the world, and are especially experienced working in the field in the UK, Europe, Africa and the Middle East.

ACCREDITATIONS

The engine shop has been awarded the Honeywell STAAR (Service Target Authorisation and Approval Rating). This accreditation guarantees high standards of performance, service and punctuality.

CAPABILITIES

- TFE731 -2/-3/-5 – full major periodic inspection (MPI)
- TFE731 -20/-40/-50/-60 – full MPI
- CF34 – on-wing support
- GTCP30-92 and GTCP36-100/-150 APU – line
- HTF7000 – flight line

Honeywell

From inspection to replacement and from Farnborough to Dubai, our skilled engineers bring exceptional standards of knowledge and attention to maintenance work of all scales.



AIR HARRODS

Based at London Stansted Airport, Air Harrods offers several bespoke aircraft services to complement those of parent company Harrods Aviation. From maintaining your helicopter's immaculate condition and supplying the pilot to fly it to brokering a VIP charter and arranging an executive transfer at your destination, Air Harrods can fulfill the most specialised requests.

HELICOPTER MANAGEMENT

Whether purchased for business or pleasure, a helicopter should be a luxurious and timesaving tool. Air Harrods' management service relieves you

of the responsibilities of ownership, while freeing up the time you need to fully enjoy the privileges of your machine.

CHARTER BROKERING

Many appreciate the beauty of travelling by air without owning an aircraft – be it the exclusivity of chartering a private jet for one-off long distance trips or crossing the UK and Europe by helicopter for social and sporting events. Whatever the occasion, Air Harrods' experienced team can source the most luxuriously appointed helicopters and aircraft for your journey.

We can also create bespoke packages with additional flourishes such as gourmet catering and limousine transfers, and, if your transit takes you through London Stansted Airport or London Luton Airport, you can depend on Harrods Aviation's FBO facilities for an effortless transfer.

PILOTING

Air Harrods has access to a host of skilled pilots, who are qualified to fly a broad range of helicopters and fixed-wing aircraft. Whether we manage your aircraft or not, our piloting service places their airborne expertise at your disposal.

Taking in management, chartering and piloting, Air Harrods provides a comprehensive executive air travel service – enabling you to savour the full luxury of the experience.

READY TO SERVE

Our planning team is primed to accept your bookings 24 hours a day. Whether you are looking to arrange an executive transit into or out of the UK, have an urgent maintenance input that needs attention or require a more specialised aviation service, Harrods Aviation is on standby to fulfill your request with precision and skill.

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