



**CLICK**  
AVIATION NETWORK





# ABOUT US

## **Vision Statement**

To serve as the engine for innovation and connectivity across the global aviation industry.

## **Mission Statement**

To provide exclusive, comprehensive and technologically-advanced aviation services to our valued members around the world.

## **MORE THAN A TRIP SUPPORT PROVIDER**

Unlike many others in the market today, Click is more than just a trip support provider. First and foremost, we have a strong network of FBOs, handling agents, service providers, catering companies, transportation companies, operators, brokers, and charter companies - all under one roof, using our unique Omega Platform.

We are growing extremely quickly, bringing our partners and members more success with every passing year. As a one-stop-shop agency for many industry players, we bring various business operations through a single point of contact.

# CLICK TODAY

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## Our Services in Action

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**8,053** Flights served in 2017

**11,687** Flights served in 2018

**14000** Flights served in 2019

**5,126** Flight permits delivered in 2017

**9,114** Flight permits delivered in 2018

**12000** Flight permits delivered in 2019

**27.3** Million USG of fuel arranged in 2017

**42.9** Million USG of fuel arranged in 2018

**63,7** Million USG of fuel arranged in 2019

**7,317** Rooms booked in 2017

**9,180** Rooms booked in 2018

**11,833** Rooms booked in 2019





# TRIP SUPPORT SERVICES

Through our OCC, we are always ready to provide you with permits, flight planning & dispatch, handling arrangements, fuel, HOTAC, transportation, and concierge services. We are strong, successful and highly-established with strategic partners in difficult locations across CIS, Africa, the Far East, and Asia.

Our team is experienced in covering difficult areas and we ensure the quality of our services at locations where infrastructure is lacking. For VIP clients, we can provide services from A to Z, which completely cover all kinds of services on credit basis.

## Fuel Arrangements

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### In Over 3,000 Locations

with a network of fuel providers covering more than 3,000 locations worldwide, Click's fueling remains high-quality and cost-effective with personalized services delivered on time.

## Comprehensive Flight Planning

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### Covered from A to Z

From route planning, runway and range restrictions, and aircraft specifications to weather conditions, our team is equipped to prepare flight plans customized to your individual needs.

## Full Dispatch Briefing Package

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### Everything You Need to Know

Our dedicated team is armed with the expertise to generate Full Dispatch Briefing Packages, covering everything your crew needs to know before, during and after the flight.

## Ground Handling

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### Seamless from the Ground Up.

Our team of experts continually works to improve the quality of the end-to-end services we deliver on the ground. Our extensive network of strategic partners allows us to offer competitive pricing and high standards of service to all of our members.

## Flight Permits

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### Quick access to flight permits

brings members one step closer to take-off with the highest levels of efficiency. Through the Click Omega Platform, expedited applications aid the process further.

Enjoy the unparalleled value of instant permits to numerous destinations and an expedited application process for additional locations.

## Catering

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### Customized Food Service

Our customizable in-flight services ensure that each client's needs are met, from allergy restrictions to budgetary considerations. The Click team has the experience to design catering plans for any requirement.

# TRAVEL SERVICE

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## Hotel Accommodation

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A Comfortable Stay Around the Globe Through our network of varying brand name hotels with competitive prices and flexible cancellation terms, our members receive the best rates in every international destination.

## Ground Transportation

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Beyond the Flight  
Click's network provides access to limousine companies at discounted rates that ease the burden on travelers. Our team is always on hand to address transportation issues at every step of the journey.

## Visa Applications

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Expedited Processing  
To ensure a hassle-free arrival to your destination, we provide expedited visa processing. Our established contacts globally allow Click to offer greater convenience from the moment you land.

## Post-Flight Security Services

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Safety is Our Priority  
Our security services extend beyond the flight to safeguard against potential threats that may arise in your travel destination. At Click, we analyze the trip for security risks and develop plans to ensure safety.

## VIP Facilities

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Partnerships in Excellence  
Luxurious amenities are available to Click members through our strategic partnerships with leading FBOs. Our concierge department is on-call 24/7 to provide live assistance throughout the journey.





# TOP LOCATIONS

Our international network of partners and suppliers allows us to serve you around the globe. We have also established an especially strong position through our offices in **8 key locations.**



## DUBAI, UAE HEADQUARTERS

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With 88 Click persons at our strategically-situated base in Dubai allows us to use Click's resources in the Middle East and North Africa (MENA) toward the client's advantage. Our Operations Center (OCC) is equipped with advanced tools and technology used to track and monitor all flights. click team continuously tracks live weather patterns and projections, locations of jets and any events in relevant areas, maintaining constant communication with FBOs to ensure that your trip runs smoothly from beginning to end. OCC team is comprised of highly experienced professionals in the fields of Flight Operations and Flight Dispatch. These individuals are skilled in developing and implementing proactive strategies designed to uphold operational safety and efficiency at all times. From coordinating air traffic rights to planning entire trips customized to individual needs, our personnel handles member requests accurately, resourcefully and tactfully while maintaining regulatory compliance and preventing flight disruptions.



## Greece Service Station

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With 4 click persons, Click's base of operations in Athens International Airport "Eletherios Venizelos" allows our team to utilize the rich resources and strategic advantages of this modern metropolis. The ability to offer bespoke, premier services in every airport throughout Greece provides Click with a firm foundation in this famed nation resting off the coast of the Mediterranean Sea. Our Operations Control Center (OCC) in Athens is fully-equipped to provide the necessary support for domestic and international travel routes. Service customization drives our experienced team to offer end-to-end, turnkey solutions to all clients traveling to or through Greece. The on-ground presence of Click staff ensures a hands-on and immediate response to any and all needs that arrive in the course of one's travel through the country. Click Aviation Network Greece serves as the fifth addition to our international service stations, ready and available to help clients fly easier every day.





## Ukraine Office

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With 89 click persons, Ukraine holds an advantageous position with a capital city famed for its tourist attractions and rich history. Our Operations Control Center (OCC) is located in Igor Sikorsky Kyiv International Airport (Zhuliany). As one of the main business aviation airports in Ukraine, The OCC is fitted with the latest equipment to aid in-flight monitoring, ground handling, weather analysis, and fuel arrangement services. Our staff in Kiev is skilled in fulfilling both international and domestic travel needs with an emphasis on providing an exceptional end-to-end customer service experience. Click's strategies are specifically tailored to form solutions that will prove successful in this environment. When you travel with Click, you can trust that our team will provide comprehensive and effective results from flight planning and coordination to the organization of luxury accommodations for passengers and crew members.



## Italy Service Station

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With 4 click persons, Our strategic Operations Control Center (OCC) location in Sicily, our team are all widely experienced with exemplary skills in the aviation industry, having served numerous international flights over the years.

Through our knowledge of local regulations and requirements, as well as valuable connections in Italy, we provide our clients with turnkey solutions on the ground and across the skies. Our Supervisors based in Sicily are ready to attend your flights at Catania-Fontanarossa Airport (LICC), Falcone Borsellino Airport (LICJ), and Comiso Airport (LICB). They can be easily relocated to any airport in Italy upon request.



## USA Office

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With 10 click persons, our office in West Palm Beach, Florida. you can avail of our local support while planning your next flight to the United States with us. Our OCC, with constant & capable assistance of the US team, will provide effective trip support and best solutions for handling & trip support services all-over the continent.



## China Office

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With 8 click persons, our service station in Shanghai, offering you the best quality of dedicated services throughout China's main international airports. our supervisors are ready to attend your flights at Shanghai Hongqiao (ZSSS) and Shanghai Pudong (ZSPD), as well as the well-known neighborhood airport Hangzhou (ZSHC). We are working with the most reliable local handlers and direct FBOs at all main airports in China. We also have direct contracts with handling providers at regional airports such as Hohhot (ZBHH), Harbin (ZYHB), Wuhan (ZHHH), and others.



## Bulgaria Service Station

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With 7 click persons, The Republic of Bulgaria is positioned as a gateway into Europe for many countries throughout the MENA region. Click's service station is housed in Burgas Airport (LBBG) in the second-largest city on the Bulgarian Black Sea Coast. The city of Burgas is a significant industrial center and scenic tourist attraction, and this has allowed our team on the ground to serve clients with varying needs. The Operations Control Center (OCC) in Bulgaria serves as a vital source of local information and high-quality service for our valued members. Our team of professionals is armed with the tools to ensure complete coverage of all your needs, from planning the route and handling communications to meeting your crew upon landing and organizing your hotel and ground transportation. While Click is skilled in providing unparalleled service for clients traveling to any destination, our experience and established presence in Bulgaria allow us to add an additional layer of security to our operations that will protect against any issues long before they arise.



## Pakistan Service Station

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With 4 click persons, Our strategic Operations Control Center (OCC) location in Karachi, the nation's primary industrial and financial center, has allowed us to build a stronghold at the heart of Pakistan's growing business aviation industry. In anticipation of the traffic we expect to see coming through Karachi in the coming years, our team has already established connections with leaders throughout the local industry and our experience in the environment continues to grow every day.



# WORLDWIDE COVERAGE

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## Service Stations

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- Dubai, UAE - Headquarters
- Athens, Greece
- Kiev, Ukraine
- Sicily, Italy
- Florida, Gables, USA
- Shanghai, China
- Burgas, Bulgaria
- Karachi, Pakistan

## FBO Strategic Partnerships

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- DC Aviation Al-Futtaim - UAE, Dubai Al Maktoum OMDW/DWC
- JP Jets Jordan, Amman OJAI / AMM, OJAM/ADJ, Aqaba, OJAQ/AJQ
- AA Corporation South Korea, Seoul RKSS/GMP, RKSI/ICN
- Dassault Falcon France, Paris LFPB / LBG
- United Aviation Spain Spain, Madrid LEMD, Barcelona LEBL, Palma de Mallorca, LEPA, Valencia LEVC
- Capital Handling, Latvia, Riga EVRA
- Merkur Group, Turkey, Istanbul LTFJ, LTBA, Ankara LTAC, Antalya LTAI, Bodrum LTFE
- Omni Handling, Portugal & Cape Verde (LPPT, LPPR, LPCS, LPFR, GVAC, GVNP)
- Blue Aviation, Kuwait OKBK
- Asia Flight, Cambodia, Laos, Myanmar, Bangladesh, Papua New Guinea, Thailand, Vietnam

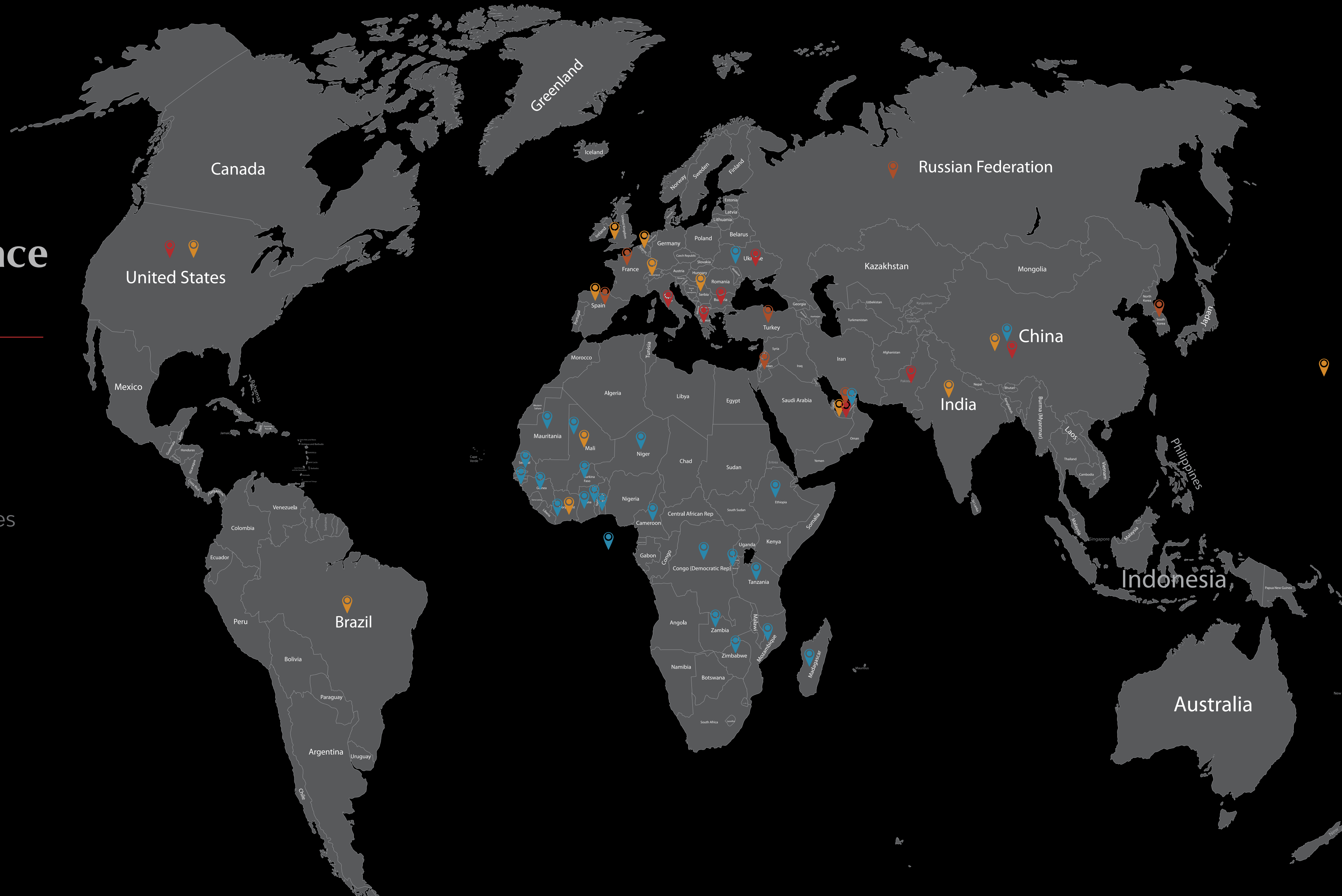
## Offices

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|---------------|---------------|
| • UAE         | • Ivory Coast |
| • USA         | • Mali        |
| • Bulgaria    | • Serbia      |
| • Switzerland | • Brazil      |
| • Belgium     | • Ukraine     |
| • Spain       | • India       |
| • UK          | • China       |
| • Italy       |               |



- Service Stations
- Global Representatives
- Airport Supervisors
- Strategic Partners



# WHY CLICK?

Simply put, we make things happen. It is our aim and primary focus to serve as an international trip support and OCC entity. We maintain personal, long-term relationships with our clients and provide the highest level of service at all times.

We have a proper SOP in place from our OCC to our Commercial department to Procurement. As a result, our quality system works well and is proven by actual experience. Wherever your flight is scheduled to operate, we can provide you with added benefits in organizational processes and during your flight handling.

We are ready to break all standard ways of thinking on the usage of trip support providers. Our quality is always high, but at the same time, we keep our prices lower than the standard deals available in the market.

We are skilled in the services we sell, and we know the job we need to do inside and out. Our vision is to offer a free trial flight, free of any Click fees, to demonstrate our quality and the way we work.

## An Established Quality Management System:

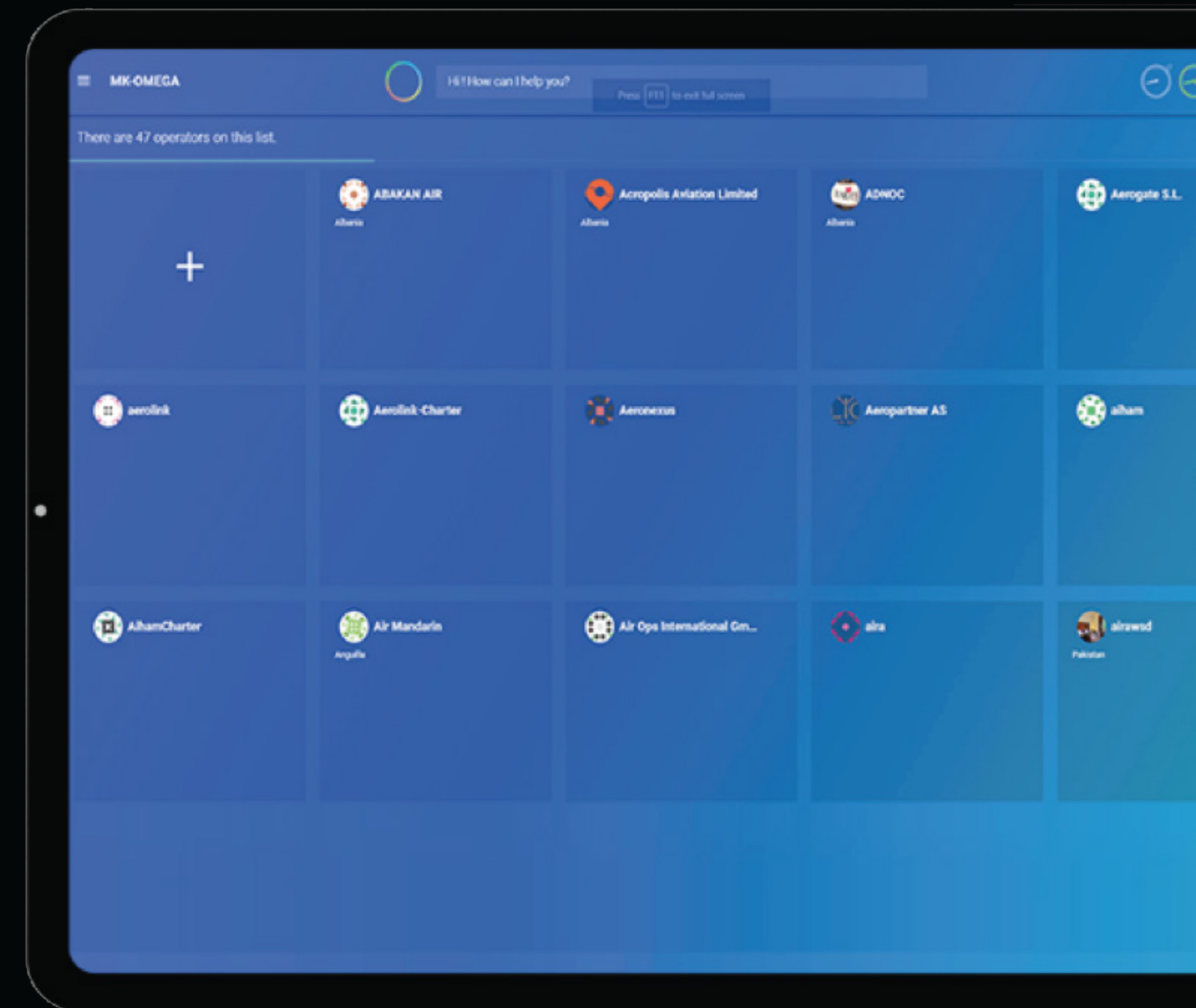
We endeavor to meet our client's expectations by performing audits on quality control's inputs from time to time to maintain and enhance our quality standards.

All Click employees undergo rigid training on our code of conduct (COC) and all applicable standards and policies to ensure required practices are understood and for mandatory applied at all times as We ensure compliance with legal, government, and other constraints throughout all operational practices and aim to create a vitality environment within the click network that promotes continuous improvement across all partners.

Technology is an ever-evolving asset, and in the aviation industry, this asset offers endless opportunities for enhanced connectivity through improvements in efficiency and existing business models. With greater transparency and connectivity, the power to access information instantly is made possible through our in-house made platform "Click Omega". Integrated with the AI software.



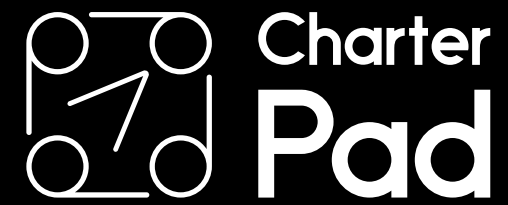
Click Omega platform designed to advance all CLICK work processes globally to make every process quicker and more effective.





Click aviation network understands the importance of research and development and invest heavily into new ideas and products

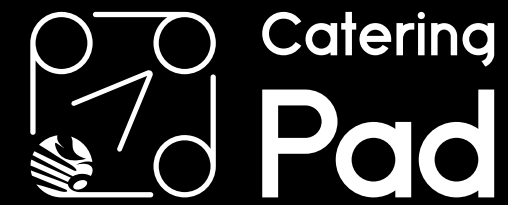
## Our software team experience reaches beyond software and services into the aviation domain



customers with premier air charter services around the globe.

Thousands of aircraft currently registered in the platform's database and 7/24 access to a huge list of brokers and operators, we're helping to make the air charter process easier than ever.

Learn more about the platform at [www.charterpad.com](http://www.charterpad.com).



we have tailored-integrated solutions to fit your needs as follows:

CateringPad is the perfect place that offers a variety of international dishes from starters to five-star main courses to desserts.

we have created a platform with many filters and choices that allow the user to Fully-customize his meals according to specific dietary plans or taste preferences and to top all that, the user can request a custom-presentation of your food.

We will always ensure that all operations are handled according to CateringPad's standards. CateringPad's goal of making the charter experience an enjoyable, well-rounded experience wouldn't be complete without upgrades, which is why we make sure that our platform is always up-to-date.



with just a few clicks users will be able to know all the paperwork your flight requires along with the estimated prices for each country.

Start by inserting your desired destination to get information about the flight, such as the estimated time of arrival and the distance from the origin to the destination, you will then be presented with the visual route of the flight on the map, required overflight permits, landing permits, and IATA navigation prices.

PermitPad is proud to be a very unique platform offering our clients an escape from all the back and forth between parties, we aspire to make the aviation experience a simple process and we are getting closer to achieving that by the day.

# CONTACT US

## Dubai – Headquarters

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Jumeirah Bay X2 – Dubai – United Arab Emirates  
T: +971 4 276 6209  
occ@click.aero  
www.click.aero

## Click Aviation Network – Ukraine

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T: +380 44 591 5400  
F: +380 44 591 5404  
ea-occ@click.aero

## Click Aviation Network – USA

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T: (561) 810 0184 ext. 02  
usateam@click.aero

## Click Aviation Network – Italy

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Via Mellilli n° 11 Catania, Sicily, Italy  
T: +39 351 892 8552  
(24/7 Operations Control Center)  
italy@click.aero | occ@click.aero

## Click Aviation Network – Pakistan

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T: +92 302 844 4551  
pakistan@click.aero

## Click Aviation Network – Greece

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T: +30 210 3535 100  
F: +30 210 3535 101  
operations@clickgreece.aero

## Click Aviation Network – China

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T: +86 21 3325 4177  
M: +86 136 5160 6086  
matthew.zhang@click.aero

## Click Aviation Network – Bulgaria

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T: +359 56 702 544  
M: +359 88 609 0701  
bulgaria@click.aero